



Pfizer Inc.
275 North Field Drive
Lake Forest, IL 60045

April 13, 2020

Availability Report Update

Dear Valued Customer,

Pfizer Hospital is reaching out to inform you of an update to the Availability Report (AV Report) posted on our pfizerhospitalus.com website. The AV Report includes current Pfizer product supply status. As this unprecedented situation evolves and demand changes for our critical medicines, **we are monitoring and, where needed, limiting orders** for product in an effort to ensure appropriate distribution and avoid excessive overstocking. To help define how we are monitoring and/or limiting orders, we have added a column to the report, entitled "Additional Comment". The Additional Comment column may be left blank or will include one of two statements:

- **Order limit in place, expect potential wholesaler locational stockouts, which means**
 - Pfizer will limit the amount we ship to the wholesaler or direct to customers due to high demand; customers should be aware that local wholesaler stockouts may occur
- **Historic inventory levels available, order monitoring due to high demand, which means**
 - We are shipping product according to regular demand levels, and monitoring orders due to unprecedented demand; inventory levels may fluctuate for both direct purchases or purchases via wholesalers

Example of Updated AV Report with New Column:

Product Status	Ordering Options	Shipping Method	Unit of Sale NDC	Product Description	Next Delivery	Estimated Recovery	(New Column) Additional Comment
Limited Supply	Wholesaler, Distributor & Direct Ship	Wholesaler, Distributor & Direct Ship	00409-3307-03	Acetylcysteine Solution, USP 3 g/30 mL (100 mg/mL) Multiple Dose Glass Teartop Vial	04/2020	04/2020	Order limit in place, expect locational stockout
Supply Available	Wholesaler, Distributor & Direct Ship	Wholesaler, Distributor & Direct Ship	00409-1932-02	Adenosine Injection, USP 90 mg/30 mL (3 mg/mL) Single Dose Glass Fliptop Vial	N/A	N/A	Historic Inventory levels available, order monitoring due to high demand

As a reminder, the AV Report is updated daily, every evening, and reflects Pfizer supply availability at that time. Given how quickly patient care is currently evolving, for some products wholesaler screens and the AV Report may show slightly different information.

We are in daily contact with our trading partners to update product status and frequently replenish products that are critical during this time. Please continue to review the AV Report and, also check wholesaler availability as locational inventory may vary. You can also contact our Supply Continuity Team at 1.844.646.4398, option 1, then option 3.

Please reach out to your Pfizer Hospital sales representative or sales executive if you have any questions on the updated AV Report.

Thank you,

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