Pfizer Inc. 275 North Field Drive Lake Forest, IL 60045



September 20, 2022

Enhancing Pfizer Hospital's Availability Report

Dear Customer.

As part of our efforts to provide timely supply information, Pfizer Hospital maintains a publicly accessible <u>Availability Report</u> which details supply and inventory status for all hospital products in our U.S. portfolio. We are introducing several changes to the Report effective September 26, 2022 to provide simplified information and enhanced insights into the supply status of Pfizer Hospital products, so that you can plan for patient care.

Effective as of the date of this letter, customers will notice the following changes:

- 1. A new column, "**Product Release Detail**," provides additional information on our inventory release approach for all limited supply, short-dated or depleted products.
- 2. Ordering Options and Shipping Method, previously separate columns in our report, have been combined into a single column, "Ordering/Shipping Method" for improved clarity and simplicity.
- 3. The report will now be **updated on a weekly basis**, **on Friday's before 11:59pm Eastern**. This change reflects enhancements Pfizer is making to improve the stability of our recovery date estimates, eliminating the need for daily updates.

These changes were made based on feedback we heard directly from our customers with the intention of providing you simpler, clearer, and more reliable insights into the supply status of our products. The Pfizer Hospital Availability Report will continue to be accessible on the PfizerHospitalUS.com homepage, and we encourage you to refer to it for the most up-to-date information on product status and next delivery dates. We also encourage you to discuss the Report and these recent changes with your Pfizer Hospital Sterile Injectables Health and Science Specialist.

Thank you for your ongoing partnership.

Meera Bhavsar

Vice President, U.S. Sterile Injectables Portfolio Lead Pfizer Hospital

