

**Pfizer Inc.**  
275 North Field Drive  
Lake Forest, IL 60045



April 9, 2025

**Pfizer Awarded Healthcare Industry Resilience Collaborative (HIRC)  
Diamond Resiliency Badge**

Dear Valued Customer,

We are proud to share an exciting achievement—Pfizer has become the first pharmaceutical manufacturer to receive the prestigious Diamond Resiliency Badge from the Healthcare Industry Resilience Collaborative (HIRC) for our sterile injectables portfolio. This recognition is a testament to our continued investments in supply chain excellence and underscores our commitment to reliable supply and availability of generic sterile injectables for the long-term.

The HIRC Resiliency Badge Program serves as a symbol of a supplier's ability to withstand disruptions and deliver critical supplies, ensuring continuity of patient care, illustrating Pfizer's high-quality manufacturing practices and global supply chain network. For hospitals that utilize the HIRC program for strategic supplier management, this badge demonstrates:

- **Proof of Resiliency & Operational Health** – Shows Pfizer's ability to navigate supply chain challenges and deliver critical products without disruptions.
- **Manufacturing Strengths & Innovations** – Reflects Pfizer's commitment to manufacturing best practices, innovation, and continuous improvement to respond efficiently to dynamic market needs.
- **Continuity of Patient Care** – Reinforces Pfizer's role as a strategic partner in supporting the healthcare industry's mission to provide uninterrupted patient care.

HIRC, a non-profit organization dedicated to strengthening the healthcare supply chain, awards the Diamond Resiliency Badge through a rigorous, evidence-based assessment across multiple criteria. This evaluation measures supplier resilience across critical areas including Demand Planning, Inventory Management, Logistics, Supply Chain Visibility, Supplier Management, Risk Management & Contingency Planning, and Operational Health. This independent review, conducted by PricewaterhouseCoopers, was determined by product category assessment.

With the largest and broadest portfolio of sterile injectable products in the U.S., Pfizer Hospital takes pride in being recognized for our operational excellence and dedication to providing the highest quality

products to our customers and, ultimately, to our patients. We encourage you to join us by [registering for an upcoming Customer Webinar](#) on Tuesday, April 15 or Wednesday, April 16 where we will share more information and insights on the [HIRC Diamond Resiliency Badge](#) and how this can help reinforce your purchasing decisions with high-quality strategic suppliers.

Thank you for being a valued part of our journey. We look forward to continuing to serve you with the highest standards of quality and reliability.

Sincerely,

**Najah Sampson**  
U.S. Hospital Lead