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**Pfizer Inc.**  
66 Hudson Boulevard East  
New York, NY 10001



July 10, 2025

**Availability Update for Bicillin® L-A (penicillin G benzathine injectable suspension)  
1.2 million Units/2 mL (600,000 units/mL) and 2.4 million Units/4 mL (600,000 units/mL)  
Prefilled Syringes**

Dear Customer,

Pfizer Hospital is committed to providing timely supply information so that you can plan for patient care. As such, we want to notify you that we are anticipating a near-term stockout for Bicillin® L-A (penicillin G benzathine injectable suspension) 1.2 million Units/2 mL (600,000 units/mL) and 2.4 million Units/4 mL (600,000 units/mL) Prefilled Syringes due to a [voluntary recall](#) issued July 10, 2025, impacting lots distributed from December 11, 2023 through June 24, 2025.

Pfizer is still working to determine the impact of the recall on our production timeline. Consistent with our ongoing efforts to provide timely and transparent supply updates to our customers—and understanding the importance of this product to patients and health care professionals—we are sharing preliminary availability information now, with the commitment to provide an update no later than mid-August.

**During this interim period, Pfizer is implementing its Medical Request Process, effective immediately.** The purpose of this process is to ensure that available inventory in Pfizer's distribution centers is distributed equitably to hospitals and clinics treating patients with the highest medical necessity, which, based on prior Centers for Disease Control (CDC) guidance during Bicillin® L-A shortages, is to prioritize product only for patients with confirmed congenital syphilis and risk of congenital syphilis.

**Medical Request Process Instructions for Customers:**

- Effective immediately, Bicillin® L-A (penicillin G benzathine injectable suspension) 1.2 million Units/2 mL (600,000 units/mL) and 2.4 million Units/4 mL (600,000 units/mL) Prefilled Syringes will be available for [direct shipment only](#) through Pfizer's Medical Request Process. However, customers should first check with local wholesalers and within their hospital system for any potential remaining inventory before making a medical request. However, customers should first check with local wholesalers and within their hospital system for any potential remaining inventory before making a medical request.
- Pfizer will distribute available inventory in accordance with its medical request process, which requires that customers complete a [medical request form](#) to request product on a [per patient basis](#).

- The [medical request form](#) must be completed by the institution and authorized and emailed by the treating Health Care Provider or Director of Pharmacy on a per patient basis to receive product.
- Completed forms should be emailed to [PISupplyContinuity@pfizer.com](mailto:PISupplyContinuity@pfizer.com).
- Requests will be reviewed and filled in the order they are received and only with the required documentation. Cut off time for overnight requests is 3 p.m. (CT), and no deliveries will occur on Sundays.

Again, Pfizer will share additional information on supply outlook as soon as possible, and no later than mid-August. In addition, we encourage you to check our [Availability Report](#), updated frequently and accessible [PfizerHospitalUS.com](https://PfizerHospitalUS.com), for the latest information on product status.

Thank you for your patience as we work through this limited supply situation. During this interim period, for product availability questions, please reach out to your Pfizer Hospital sales representative or account executive. Alternatively, the Supply Continuity Team can be contacted between 7 a.m. and 6 p.m. (CT) at 1-844-646-4398 (select option 1 [Customer], then option 3 [Supply Continuity Team]). For medical inquiries, please contact Pfizer Medical Information at 1-800-438-1985.

Thank you,

**Kevin Martyn**  
Portfolio Director, Prefilled Syringes  
Pfizer Hospital U.S.